



**DEPARTMENT OF GENERAL SERVICES
OFFICE OF STATE PROCUREMENT
ACTION AGENDA
February 26, 2025**



SUPPLEMENTAL

REVISED

*Contact: Jazmin Cryor 410-517-2454
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**27-S. SERVICES CONTRACT
*RETROACTIVE - Department of Emergency Management, 9-1-1 Board***

Contract ID: Advance Next Generation 911 Statewide; D52B3600004
ADPICS No.: D52B5600002

Contract Description: *RETROACTIVE* approval to support efforts to Advance Next Generation 911 Statewide. Provide logistical support, subcommittee support, emergency communications committee support, and subject matter expert technical support.

Award: Mission Critical Partners LLC; Port Matilda, PA

Contract Term: 07/01/2023 - 11/22/2024 (Retroactive)
02/27/2025 - 06/30/2026 (Proactive)

Amount: \$ 587,333.99 (Retroactive)
\$ 656,432.10 (Proactive)
\$1,243,766.09 Total

Procurement Method: Sole Source

MBE/VSBE Participation: 0% / 0%

Performance Security: No

Incumbents: Same

Requesting Agency Remarks: An administrative oversight occurred in the agency's contract management process. At the conclusion of the initial term of the original contract on 6/30/2023, the 911 Board mistakenly assumed a clause in the contract permitted them to exercise a renewal option without seeking BPW approval. The original contract expired, and MDEM is now seeking retroactive approval of a new sole source contract for the continuation of services.

Mission Critical Partners was asked to stop services on 11/22/2024 to fix the retroactivity. This created a gap in the contract from 11/22/2024 to the Board's approval of the Sole Source contract. No services were performed during this period.

The price has been determined to be fair and reasonable. The price is approximately 13% lower than the prior contract.

MBE and VSBE participation were not established for this contract because there were no subcontracting opportunities.



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27-S. SERVICES CONTRACT (cont'd)

Agency Remarks (cont'd):

The Board works cooperatively with counties to provide an effective and efficient Maryland 9-1-1 system by administrating the 9-1-1 Trust Fund revenues. To support this critical mission, the Board contracted Mission Critical Partners, Inc. (“MCP”) to aggregate, validate, and disseminate geographic information system (“GIS”) data in the state’s multi-ESInet environment. MCP ensures that the consolidated GIS data aligns with industry standards and best practices across Maryland’s Next Generation 911 (“NG911”) environment. This work is crucial for enhancing emergency response capabilities, improving situational awareness, and enabling more accurate location services for 911 calls.

DGS OSP Remarks: RETROACTIVE approval requested pursuant to § 11-204(c) State Finance & Procurement Article. DGS OSP has determined that this contract should be treated as voidable rather than void because: (1) all parties have acted in good faith; (2) ratification for the procurement contract would not undermine the purposes of the Procurement Law; and (3) the violation, or series of violations, was insignificant or otherwise did not prevent substantial compliance with the Procurement Law.

Fund Source: 100% Special Funds (Maryland 9-1-1 Board)

Approp. Code: A0102, PCA: 21003, AOBJ: 0872

Resident Business: No

MD Tax Clearance: 25-0195-0010

BOARD OF PUBLIC WORKS

THIS ITEM WAS:

APPROVED

DISAPPROVED

DEFERRED

WITHDRAWN

WITH DISCUSSION

WITHOUT DISCUSSION